**MOHAMMAD JAHANSEIR**  [mjahanseir@gmail.com](mailto:mjahanseir@gmail.com)|+1(306)716-5524

Saskatoon, SK [Linkedin.com/in/Jahanseir](https://www.linkedin.com/in/Jahanseir) | [mjahanseir.github.io](http://mjahnaseir.github.io)

**Highlights**

* Microsoft Azure, AI, Data and Power Platform Certified
* Master’s degree in software engineering, Software Developer, Applied IOT and Full Stack Java Certified
* Over 15 years of experience providing excellent IT service and support
* Excellent computer skills, adopting new concepts as well as responsibilities
* Engages with clients quickly and easily, offering exceptional customer service with a confident personality
* Ability to remain calm and focused even in the most stressful situations
* Committed to continuous learning to find new solutions and new technology
* Team player with a dynamic outlook on life and a strong desire to pursue success

**Areas of Expertise**

* Microsoft: Azure, Power Platform, Microsoft 365, Security and Compliance, Dynamics 365, Windows Servers
* SaaS and PaaS: ServiceNow, Salesforce, ScienceLogic
* Application Development: Java, C++, C#, JavaScript, Node.js, React, HTML, CSS, My SQL, MongoDB, Dataverse
* Software Development/Version Control: UX and UI design, Agile, GIT (GitHub, Bitbucket)
* Operating Systems: Windows, Linux, macOS, iOS
* Network: LAN, WAN, CISCO, Meraki, VMWare
* Application: MS Office, Adobe Photoshop, Premiere, Balsamiq, Figma

**Professional Experience**

* **ISMCanada June 2022 – Present**

Saskatoon, Canada

* Support Analyst [Sep. 2023 - Present]
* Programmer Analyst [Jun. 2022 – Sep. 2023]
* **London Drugs May 2021 – Present**

Saskatoon, Canada

* Tech Specialist
* **Atlas Office Solution January 2019 – August 2021**

Saskatoon, Canada

* IT Support Specialist
* **BestBuy Canada September 2019 – May 2021**

Saskatoon, Canada

* Technology certified Advisor
* **Science and Research Branch, Azad University May 2004 – July 2018**

Tehran, Iran

* Team Lead [May 2015 – Jul. 2018]
* Application Specialist [Sep. 2009 - May 2015]
* Support Analyst [Mar. 2006 – Sep. 2009]
* Help Desk Analyst [Apr. 2005 - Mar 2006]
* Programmer Analyst Trainee [May 2004 – Apr. 2005]
* **University of Applied Science and Technology and Azad University February 2014 – June 2018**

Tehran, Iran

* University of Applied Science and Technology [Feb. 2015 – Jun. 2018]
* SAMA Technical & Vocational Center [Feb. 2014 – Jul. 2015]
* Azad University (IAU) [Sep. 2014 – Jul. 2015]
* **Alborz Computer Company April 2004 – September 2008**

Tehran, Iran

* Network Analyst [May 2006 – Sep. 2008]
* Support Analyst Tier2 [Mar. 2005 – May 2006]
* Support Analyst Tier1 [Apr. 2004 – Mar. 2005]

**Volunteer**

* **Global Gathering Place 2019 – 2023**

Saskatoon, Canada

* **International Women of Saskatoon 2019 – 2023**

Saskatoon, Canada

**Education**

* **Applied IoT 2023**

British Columbia Institute of Technology, Canada

* **Azure Developer Associate 2023**

Saskatchewan Polytechnic, Canada

* **Software Developer 2022**

Saskatchewan Polytechnic, Saskatoon, Canada

* **Full Stack Java Developer 2019**

ComIT, Saskatoon, Canada

* **Master’s Degree – Computer Engineering – Software 2013**

Azad University (IAU), Iran

* **Bachelor’s Degree – Computer Engineering – Software 2009**

Azad University (IAU), Iran

\* All documents evaluated by WES Credential Evaluation (ICAP), 2019

**Certification**

* **Microsoft**
* Azure Administrator Associate (AZ-104) 2024
* Secure Storage for Azure Files and Azure Blob Storage (AZ-1003) 2024
* Microsoft 365 Fundamentals (MS-900) 2023
* Security, Compliance, and Identity Fundamentals (SC-900) 2023
* Azure AI Fundamentals (AI-900) 2023
* Azure Data Fundamentals (DP-900) 2023
* Power Platform Fundamentals (PL-900) 2023
* Azure Fundamentals (AZ-900) 2023
* **Others**
* Essentials on Azure DevOps Services and GitHub, Microsoft 2023
* Team Solution Design, Kyndryl 2023
* Salesforce Certified Administrator (SCA) 2022
* Leadership and Community Engagement (LACE), Saskatoon Open Door Society 2020
* MCITP 2008 Server Administrator, Kahkeshan Noor Institute of Technology 2011
* Network+, Kahkeshan Noor Institute of Technology 2010
* Information Technology (Level 1&2), Tehran Technical and Vocational Training Organization 2003
* Hardware Technician, Tehran Technical and Vocational Training Organization 2003

**References Available Upon Request**

“I am a team player with a dynamic outlook on life and a strong desire to pursue success”